

**Rosemary and Ruie Shows
3531 Buckskin Ct
Rocklin, CA 95677**

July 27, 2008

Mr. Bob Watters

**Steel Roofing Systems
112 Commercial Ct. Suite 25
Santa Rosa, CA 95407**

Dear Bob,

Rosemary and I want to thank you and your team of professionals for the timely, quality work in installing our new steel roof. As you know Bob, we compared other companies as well as other types of roofs before we decided to go with your company and the type of steel roof you provided. The major factor in making this decision was your patience in sitting down with us and giving us an opportunity to listen and discuss issues. In other words, it was your presentation, which was informative and thorough. Since installing our roof, we find our home to be 5 to 6 degrees cooler downstairs and upstairs. We're pleased you talked us into leaving our old shake roof in place. It is also quieter since we don't hear the birds or the squirrels on the roof as we did previously.

We certainly recommend you and your company to anyone contemplating replacing their existing roof and thank you and your team for your quality, performance, and professionalism. Thank you for a job well done.

Sincerely,

Rosemary & Ruie Shows