

August 15, 2003

Mr. Bob Watters SRS  
Steel Roofing Systems 75  
Executive Avenue, Suite  
13 Rohnert Park, CA  
94928

Dear Bob:

I have probably what would be called an emotional attachment to this home. I have lived in other houses, but this is the one I ultimately chose to be my home. Anything I do (or cause to have done) to improve it elevates my spirit. The organizations and the people therein who help me in this regard are important to me and remain so, and I support them and will continue to do so. SRS is one of these organizations.

It is hard to describe my elation at the installation of my SRS metal roof. The process took about three days—incredible! Any questions I had were answered with professionalism and a caring attitude. The workers introduced themselves to me at the very beginning, were courteous and efficient throughout. At the end of each day they swept away any debris and dust from around the house. The last day's cleaning even included some tree trimmings that were in the front yard—they took those, too! What a group!

And now I have this beautiful roof with its seamless gutters. Blessings on SRS for the care they took to give me what I believe is the ultimate, property-enhancing and attractive protection for my home.

Most sincerely,

Mary E. Ryason