

Thank you so much for a wonderful experience!

From: **TODD R SMITH**
Sent: Fri 8/21/09 9:42 PM
To: Bob Watters (srsroof@msn.com)

Dear Bob,

I've never been so impressed with a company! Your amazing customer service made our recent steel roof installation a dream. Excellent communication from you and Kathy insured that the scheduling and coordination of the job with a third party solar company went smoothly. The SRS crew was fast, efficient, friendly and did a superior quality job. They paid attention to details like sealing up the underside where 2 roofs intersected. I was concerned about stray nails that could pose a hazard to my 2 children who love to run around bare foot in the yard. Your guys didn't let us down. It was the best construction clean up I've ever seen. Please give our thanks to the whole team. You really took care of us. I'll be recommending SRS for years to come.

Sincerely,

Todd R. Smith