

Drs. Jill and Mitch Ruffman
7093 Cedar Oaks Drive
Granite Bay, Ca. 95746

December 24, 2006

Mr. Bob Watters
SRS Steel Roofing Systems 112
Commercial Court, Suite 25
Santa Rosa, Ca. 95407

Dear Bob,
Mitch and I just wanted to let you know how extremely pleased we are with you and your company. From start to finish everything was as promised and on time.

Having compared steel, with composition and tile roofs, we are convinced that your product is not only superior, but looks better as well. We have had many compliments from neighbors and friends who are both impressed and surprised by how good the roof looks and how efficient your crew was in completing the project (start to finish in about 6 days, and it was a BIG job!).

Manuel and his crew were always prompt, courteous and neat. They arrived no later than 8 am and left only when it was too dark to safely work anymore! Each day they cleaned and straightened so that we didn't worry about stepping on debris (this was especially important as we have three dogs that were roaming the backyard each evening after the crew left our property). The gutters you made, and gutter filters you provided also look terrific and have worked very well.

We were also impressed with our first PG & E bill after installation as it had been very cold (in the 30's every night for about two weeks, which meant our pool pump was running all night for freeze protection) and our gas and electric usage was no more than the prior year. Subjectively, the house feels warmer overall, especially our game room which has historically felt very chilly all winter long.

We would recommend you and your company without reservation to anyone contemplating replacing their existing roof. The small difference in cost, the piece of mind that you are dealing with a reputable company that will complete the job on time and with the utmost professionalism, along with your excellent craftsmanship and service are well worth any extra cost.

Again, thanks so much for an excellent job well done.

Sincerely,

Jjill and Mitch Ruffman